

SUPERVISOR

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TOWN CLERK

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November 9, 2023

Dear Resident of the Dorset Hollow Water District:

Starting on Friday, **November 17, 2023** the operator of water supply system serving the residents of West Street, Jill Court and Bonnie Court will be conducting a “flushing maintenance program” throughout the entire distribution system. The hours for this operation will be from 9:30 a.m. to 3:00 p.m.

The water obtained from the wells that supply the system is treated to meet state drinking water standards before it enters the system’s distribution water mains. However, the treated water may be expected to contain small (innocuous) amounts of the naturally occurring metals and minerals that were originally contained in the raw water obtained from the wells. Over time these materials accumulate along the bottom of the water distribution water mains. Water system flushing is recommended to remove such accumulated deposits.

Some of the several benefits of the flushing maintenance program include improving the water quality by removing the deposits, and it allows the system operator the opportunity to exercise all valves in the distribution system to make sure they are functioning properly and ensure adequate water pressure is maintained throughout the system.

Flushing will start at the water treatment facility and end at West Street near the CCSD Administration Building driveway. During the flushing, you may observe the flushing connection with water orange or rusty in appearance coming out of the connection, which should be no cause for alarm. The discoloration is caused by the iron sediment in the water main being disturbed by the flushing, and although it may not be aesthetically appealing the water is safe to use and drink. Occasionally, as a result of system flushing the water in your home may become discolored. Therefore, to reduce the chance of this occurring residents are asked to refrain from using water while crews are flushing in their area. If this occurs, please run your COLD water for several minutes to clear your lines and flush your toilets once or twice. The water typically should run clear within a few minutes and the discolored water should last for no more than 4 - 5 hours. Residents

may want to store water ahead of time for potable use.

If you have any questions or concerns regarding the flushing process or if the discoloration lasts more than 4 hours please call Allied Pollution Control at 845-878-0007.

Sincerely yours,

A handwritten signature in blue ink, appearing to read "Richard Williams Sr.", written in a cursive style.

Richard Williams Sr.
SUPERVISOR

cc: Town Board
Allied Pollution